Feedback Form

| First name: | | | Company: (If applicable) | | | | | |
|--|---|-----------------|-----------------------------|--|---------|--|-----------------|---|
| Surname: | | | Applicant name: | | | | | |
| Please tick the relevant b | oxes to describ | e your experien | ce: | | | | | |
| Please rate the following statements | a. Staff maintain professional standards: | | | | | | | |
| regarding your recent dealings with Vantage. | Strongly disagree: | Disagree: | Neither agree or disagree: | | Agree: | | Strongly agree: | |
| | b. I am satisfied with the level of service received: | | | | | | | |
| | Strongly disagree: | Disagree: | Neither agree or disagree: | | Agree: | | Strongly agree: | |
| 2. How likely are you to use Vantage again? | Very unlikely: | Unlikely: | Unsure: | | Likely: | | Very likely: | |
| 3. Turnaround times on enquiries: | Poor: | Below average: | Satisfactory: | | Good: | | Excellent: | |
| 4. Turnaround times on new applications: | Poor: | Below average: | Satisfactory: | | Good: | | Excellent: | |
| 5. Lender and product knowledge: | Poor: | Below average: | Satisfactory: | | Good: | | Excellent: | |
| 6. Please feel free to add any further comments regarding Vantage: | | | | | | | | |
| Signature: | | | | | Date: | | | / |

Click here to complete the form

Please review the information you have entered and click the above link to email this form back to Vantage Finance.

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